

THE CITY MANAGER

A Quarterly Newsletter of City Managers' Association Orissa

CMAO is a membership based organization of City Managers from urban local bodies, development authority and institutions / individuals in the field of Urban governance etc in Orissa

C i t y M a n a g e r s ' A s s o c i a t i o n O r i s s a
Provide Better Services to Citizens through Professional Management

i n s i d e

CMAO Seminars and Workshops

CMAO at Municipalika, New Delhi

World Environment & Habitat Day

News form the CMA in India

Important Development in SWM

Initiatives of Government of India

Best Practices

CMAO Members

Seminar on Reforming Property Tax System in Orissa

On 10th October 2002 City Managers' Association Orissa organized a seminar on "Reforming Property Tax Systems in Orissa", at Bhubaneswar. Government of Orissa, Housing & Urban Development Department has actively participated as the co partner in organizing the seminar. The seminar was funded by United States Agency for International Development (USAID) through the Indo USAID FIRE (D) Project.

Participants and invitees

The participants of the seminar includes Principal Secretary to H&UD Department, officers of H&UD department, Chief Executives, Executive officers of the Urban Local bodies, Directorate of Municipalities, Directorate of Town Planning, District Magistrate & Collector etc. Apart from the state representative participants includes from officials from USAID, INDO USAID FIRE (D) Project, ICMA, National Institute of Urban Affairs (NIUA) and resource persons for the seminar.

Objectives of the Seminar

- To share the experiences of Property Tax Reforms in Indian cities
- To convey the message to ULBs on the need for property tax reforms and the effectiveness of the reforms for increasing revenues.

Proceedings

Minister for Urban Development, PG & PA Shri Samir Dey inaugurated the seminar. Addressing the gathering he emphasized Govt. of Orissa step towards reforms in



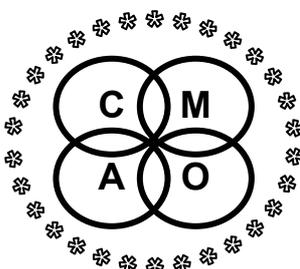
Minister for Urban Development & PG & PA inaugurating the seminar

Urban Sector. He urged the city managers to learn property tax reforms of other states in India and identify the need reforms for Orissa.

The Seminar begun with the presentation of the Principal Secretary to Govt. H&UD Department Mr A.K.Samantray, IAS on Property Tax System in Orissa. In his presentation he focussed on present practice of the property tax system in Orissa and the need of reforms.

In the technical session four presentations were made by the resource person. The presentations include two presentations on property tax reforms in Hyderabad and Ahmedabd Municipal Corporation. There were one presentation on the prevailing law relates to property tax in India. The final presentation was on out come of a research on property tax reforms of Hyderabad, Ahmedabad, Patna and Bangalore.

The seminar concluded with an interaction session chaired by Mr Samantray, IAS principal Secretary to Govt. and Mr Bhattacharjee of USAID.



CMAO at Municipalika - Good Governance Making Cities Work Workshop, Delhi 8th to 10th April 2003

City Managers' Association Orissa participated at the international conference and exhibition on "Good Urban Governance-Making Cities Work" at Delhi from the 8th to 10th April 2003. Posters and activities of CMAO were exhibited in the CMA Movement stall. Many organizations involved in urban development were participated in the workshop along with eight other CMAs of India.



City Managers' Association Stall at the Municipalika

The conference brought together friends, peers and city managers from all parts of the country. This gave the CMAO an opportunity to highlight its Mission, objectives and the works that have been done. CMAO made a presentation on **"Orissa Urban Information System –an initiative of CMAO"**.

June 5th 2003 World Environment Day celebrated by City Managers' of Orissa

On the occasion of the **World Environment Day 5th June 2003** a workshop on **Urban Environment Management** was jointly organised by the City Managers' Association Orissa and National Institute of Habitat Management in Bhubaneswar. Mr. Arun Kumar Samantaray, IAS Principal Secretary to Govt. Housing and Urban Development Department, inaugurated the Workshop. Speaking on the occasion Mr. Samantaray gave a brief note on the prevailing urbanization scenario and the need of urban environment management. He presented a paper on the Urban Environment Management component of the newly framed Orissa municipal corporation act 2003.

The participants of the workshops includes city managers of Orissa serving as officers in H&UD department, Urban Local bodies, Development Authorities, Planners, academicians and international agencies.

During the technical session Mr Piyush Ranjan Rout of CMAO presented a paper on the need of the Urban Environment Management in the urban development by giving examples of various international and Indian cities. He briefly narrated about the polluter must pay concept in the environment management.

Ms. Kirti Devi of Indo USAID FIRE Project New Delhi presented the role and need of preparing the city level environment status report in urban management. She gave examples of the FIRE Project involvement in Pune Municipal Corporation of Maharashtra.

In the post lunch session Dr D.K.Behera of Orissa Pollution Control Board presented the Boards activity on Bhubaneswar Environment Management Plan.



Discussion in the World Environment Day

In the plenary session Dr.K.C.Sathpathy of Bhubaneswar Development Authority presented his research paper on the Rag pickers role in Solid Waste Management of Bhubaneswar.

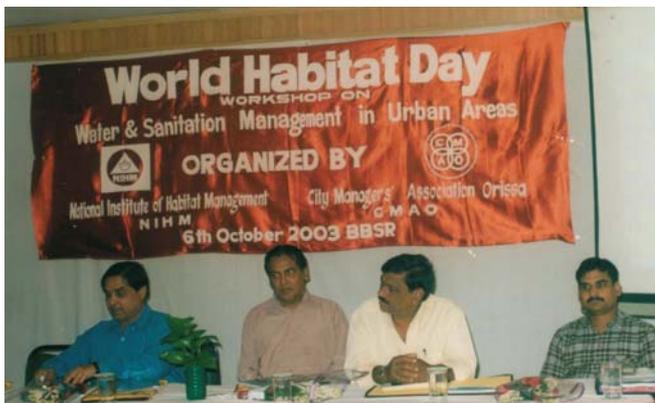
Apart from the workshop CMAO has organised an Urban Environment Management Exhibition. The exhibition focussed on this year's world environment day theme **"Water two billion people are dying for it"**.

A video presentation on our common future, cities in common, Curitiba the ecological capital and waste side story of Bangalore were shown to the participants.

In coming days the city managers association Orissa will work with various cities of Orissa in helping them to prepare city environment report. This report will help the local government and citizen's commitment towards the management of urban environment in Orissa.

City Managers' of Orissa celebrated World Habitat Day on October 6th 2003

On the occasion of the **World Habitat Day 6th October 2003** a workshop on **"Water and Sanitation Management in Urban Areas"** was jointly organized by the City Managers' Association Orissa and National Institute of Habitat Management in Bhubaneswar. Mr. Arun Kumar Samantaray, IAS Principal Secretary to Govt. Housing and Urban Development Department, Mr. Mihir Mohanty Mayor Bhubaneswar Municipal Corporation, Mr. Sarbeswar Mohanty, IAS President CMAO and Vice Chairman Bhubaneswar Development Authority, Mr L.N.Gupta, IAS, Revenue Divisional Commissioner Central Division inaugurated the Workshop. The Mayor of Bhubaneswar formally inaugurated the workshop by lightening the lamp.



Inaugural Session of the World Habitat Day

Mr. Piyush Ranjan Rout, Secretary CMAO presented the theme note on the World Habitat Day. In his presentation he focussed on the essence of the Habitat Day, Urbanization process and emerging Water & Sanitation Management. He concluded his presentation with focusing the Millennium Development Goals.

Speaking on the occasion the Mr. Sarbeswar Mohanty, IAS President CMAO and vice Chairman Bhubaneswar Development Authority, expressed his experience of managing cities. He focused on issues related to Bhubaneswar City with examples on the unprecedented growth of the town since its inception fifty years ago and the decrease in the infrastructure development.

Mr. Mihir Mohanty Mayor of Bhubaneswar expressed cities must respond to the need of the citizens by providing efficient service delivery and maintain the sanitation. In discussing various issues of the city focused his priority to set a better Solid Waste Management System for the city. He asked the City Managers'

Association Orissa to assist BMC in developing a SWM system for the city and various reforms for good governance.

Mr. Arun Kumar Samantaray, IAS Principal Secretary to Govt. Housing and Urban Development Department in his Key note address discuss a paper on Urban Water and Sanitation in Orissa. He gave various examples of international experience of water and sanitation management along with Indian experience. He emphasized the need to develop concepts of Public Private Partnership, BOOT and best practices etc.

Mr. L.N.Gupta, IAS, Revenue Divisional Commissioner Central Division (Former President CMAO) in his opening remarks pointed various urban issues of Orissa and the need to learn from one city to other. He gave examples of Tamilnadu, Delhi and Hyderabad water supply and Sanitation system. He urged the gathering to build a team approach to tackle the urban issues of the city.

In the post lunch session Mr F.B.Das former Commissioner cum Secretary H&UD Department presented a paper on Water Peace. He focused his presentation on Natural way of water and sanitation management.

Mr P.C. Rath Chief Engineer Orissa Water and Sanitation mission presented a paper on the historical development of Water and Sanitation in Orissa Cities. In his presentation he raised few issues like the management of the system, detection of leakage and focussing on Energy.

In the plenary session Mr Piyush Ranjan Rout, Coordinator CMAO presented a paper on the Global Challenges and Opportunities in Water and Sanitation Management in Urban Areas by giving examples of various Best Practices of international and Indian cities.

Apart from the workshop CMAO organized an Exhibition. The exhibition focused on world habitat day theme **"Water and Sanitation for Cities"**.

Visit useful Website on Urban India

- <http://www.indiaurbaninfo.com>
- <http://www.niua.org>
- <http://www.urabindia.nic.in>
- <http://www.hudco.org>

News from the City Managers' Association in India

City Managers of India gathered at the two day India Best Practice Symposium at Delhi on the 16th -17th October 2003. The symposium was organised by ICMA-India in association with National Institute of Urban Affairs, City Managers' Association of Gujarat, Andhra Pradesh, Karnataka, Maharashtra, Madhya Pradesh, Orissa, Rajasthan, Tamil Nadu Uttaranchal and Ahmedabad Management Association. It was supported by United States Agency for International Development (USAID)-United States Asia Environmental Partnership (USAEP).

The event was inaugurated by Mr. Rajamani, IAS, Joint Secretary, Ministry of Urban Development and Poverty Alleviation, Govt. of India.

About 100 participants including members of City Managers' Associations, NGOs, Training Institutes, Consulting groups and Academia attended the symposium. There were participants from the League of Municipalities, Philippines and Municipal Association of Nepal also.

There were 15 presentations made on topics ranging from financial management, physical planning and infrastructure to energy efficiency to slum upgradation initiatives. The symposium gave an opportunity for cities and participants to discuss and know about best practices in detail.

A Best Practices catalogue documented by the CMA coordinators of the various states of India and others presented on the occasion. This catalogue includes seven practices of Orissa. E-Governance Initiative of Bhubaneswar Development Authority was presented in the symposium. **For further information on the catalogue or CD contact CMAO office.**

City Managers' Association Karnataka (CMAK)

Under the Resource Cities Programme Bangalore & Reno City begun their exchange programme. Mr. Sreenivasa Murthy, IAS-Municipal Commissioner Bangalore and Mr. Charles McNeely, City Manager-City of Reno signed MOA. The areas of partnership are building a vision document for the city of Bangalore, city information management to provide citizens better information and respond to their service needs through

one stop facilitation centres, a preventive maintenance program for streets and sidewalks. A delegation comprising of the Municipal Commissioner, Mr. M.R. Sreenivasa Murthy, Dr. G. Lokesh, Chief Health Officer and Mr. Ramegowda Chief Engineer-Public Works visited City of Reno from 29th September to 3rd October 2003. **For further information contact Ms Deepti Nanawati, Coordinator CMAK at cmak@vsnl.net**

Important Developments in Solid Waste Management during Ninth Plan Period

There have been important developments in terms of guidelines, rules and regulations for solid waste management during the Ninth Plan period. These are: Constitution of a Committee by the Hon'ble Supreme Court of India in 1998 to look into all aspects of solid waste management in the Class I cities of India and submit a report to the Court for further direction. The report was submitted in March 1999.

- Constitution of a Technology Advisory Group on Solid Waste Management under the Ministry of Urban Development and Poverty alleviation, Government of India, pursuant to the recommendations of the Committee on Solid Waste Management for Class I cities constituted by the Supreme Court, to identify proven technologies, provide technical assistance to ULBs, channelise funds earmarked for solid waste management in various ministries, develop IEC material and promote capacity building of ULBs.
- Notification of Bio-medical Waste (Management and Handling) Rules, 1998 by the Ministry of Environment and Forests, which also incorporates comprehensive guidelines for selection of technologies and specifications for bio-medical waste apart from the rules and regulations, time frame to be followed and the duties and obligations of the generators of such waste and operators of facilities.
- Notification of Municipal Waste (Management and Handling) Rules, 2000 by the Ministry of Environment and Forests, which also incorporates comprehensive guidelines for the selection of technologies and specifications apart from the rules and regulations and time frame to be followed.
- Publication of the Manual on Municipal Solid Waste Management by the Ministry of Urban Development, in May 2000

Source: Urban Finance

Pool Financed Development Scheme

In order to enable the smaller municipalities to look for alternative source of funding for their bankable projects/schemes, Pooled Finance Development Scheme has been set up. The scheme is meant to provide credit enhancement to access market borrowings on a creditworthy basis.

The main objectives of State Level Pooled Finance Mechanism are as follows:-

- i. Facilitate small and medium size ULBs to access capital market for investment in essential municipal infrastructure
- ii. Facilitate development of bankable urban infrastructure projects
- iii. Facilitate introduction of necessary reforms (e.g. tariff and financial) in the ULBs.
- iv. Facilitate development of Municipal Bond market.

Draft Guidelines of the scheme have been approved by the Minister for Urban Development and Poverty Alleviation and are at present under examination in consultation with the I.F. Division. These would be circulated to Planning Commission, Min. of Finance etc. for comments and subsequently placed before EFC for approval.

A tentative allocation of Rs.400 crore under the 10th Annual Year Plan has been made for the Scheme. A provision of Rs.80 crore has been proposed in the Annual Plan of 2003-04 for the scheme.

Source: <http://www.urbanindia.nic.in>

Urban Development Initiative Government of India

As part of the urban reforms, the Ministry of Urban Development and Poverty Alleviation, Government of India had taken three significant initiatives on the subject of

- Municipal Accounting Reforms
- National urban Information System
- Model Municipal Law

Apart from the above to promote Good Urban Governance following initiatives were taken:

- Pool Finance Development Fund initiated to facilitate credit enhancement to access market borrowings on a creditworthy basis.
- City Challenge fund for catalyzing city level reforms
- Urban Reforms Incentive Fund (URIF) lunched to speedup the reforms process at the state level.

Quick Tips: Water Appetizers

- 1.1 billion People lack access to safe drinking water (1\6th of population) and 2.4 billion lack safe sanitation (40% of pop.)
- 6000 children die every day from diseases associated with unsafe water and sanitation and hygiene.
- More than 2.2 million die each year from disease associated with poor water and sanitation.
- Women and girls-most affected-lack sanitation facilities.
- Unsafe water and sanitation leads to 80% of all the diseases in the developing world.
- In developing countries 90% of wastewater is discharged without treatment.
- Over pumping groundwater caused decline of water levels by tens of meters in many regions, forcing people to use low quality water for drinking.
- Loss water through leakage, illegal hook-ups and waste is about 50% of water for drinking and 60% of water for irrigation in developing countries.
- Floods and drought – affect most part of the country.
- One flush of a western toilet uses as much water as the average person in the developing world uses for a whole day's washing, cooking, cleaning and drinking.
- Freshwater eco-system have been severely degraded half the world's wet land lost and more than 20% known freshwater species extinct.
- During 1990s, about 835 million gained access to safe drinking water and about 784 million to sanitation facilities.
- Millennium Global Target-Halving people unable to reach or to afford safe drinking water and sanitation.
- Present global investment level-\$70-80 billion per year to increase up to \$180 b/year.

Source: International Year of Fresh water

E-Governance Using Citi Cable Network In Vijaywada Municipal Corporation

The biggest criticism of any e-governance initiative is that, all the benefits of e-governance are confined to the upper middle class and the rich class. People from the weaker sections rarely have an access to facilities like internet. The Vijayawada Municipal Corporation has broken the jinx. Now all the information that was available on the Website of Vijayawada Municipal Corporation (www.ourvmc.org) can be accessed through the local cable network. The citizens of Vijayawada can now access database of the municipal corporation through local cable network. The facility can be accessed through dialing any of the two dedicated numbers - **2496655** or **2496767**. On dialing these numbers, caller gets connected to the municipal server, phone instrument works as the key board, and the television set serves as the monitor.

Service delivery by this system

- Delivering the birth certificate at the door step of the applicant.
- Sanctioning of building plans.
- Payment of different type of taxes and non – tax payments through Siti e-Seva.
- Filling and checking the status of complaint.
- Checking the status of the file from the applicant's home.
- Bringing more transparency to the tendering process.

Tremendous positive response is received from the public at large and this ensures that public pressure itself by way of overwhelming demand will itself ensure the sustainability of the project. The benefits of the e-Governance are now received by 80% of cities population.

ENERGY EFFICIENT STREET LIGHTING SYSTEMS IN VADODARA MUNICIPAL CORPORATION

A uniform lighting system though appears good, but it may not be efficient in photometry, installation and electrical consumption point of view. In municipal administration, this service is often given a less preference and street lights are installed in an unplanned manner. As a result, lighting system in the city becomes uneven, inefficient and poor. Another disadvantage of an unplanned street lighting system is that, the municipal corporation has to bear high operational, capital and maintenance cost.

Vadodara Municipal Corporation has tried to improve illumination by consuming minimum possible electrical energy. Thus VMC could achieve maximum possible electrical efficiency and serve FUNCTION & BENEFITS of public lighting. The steps undertaken by VMC for achieving energy efficiency in street lighting are:

1. Concept of Procuring Lighting, not Lighting Materials
VMC invited lighting design oriented tenders based on IS 1944 (Part I & II) 1970, code of practice for lighting of public thoroughfares to achieve required & uniform illumination, which saves capital cost & electrical energy.
2. Energy Saving by Time Management
Annual programmable time switches were preferred taking consideration sun rise and sunset timings preferred rather than the conventional manual ones. Further annual savings were made by staggering the luminaries after to switch ON & OFF exactly at the required timings 11 pm during the low traffic density.
3. Selection of Energy Efficient Lamps And Luminaries
Selection of lamps and luminaries were based on wattage, luminous flux (lumens) and average burning life in hours. All these efforts made VMC to achieve overall savings of 52.50% in electrical consumption.

What are Best Practices?

Best Practices can be defined as

- have a demonstrable and tangible impact on improving people's quality of life in urban sector;
- Are the result of effective partnerships between the public, private and civic sectors of society;
- Are socially, culturally, economically and environmentally sustainable.

If you feel something on the above line is done in your Urban Local Bodies / Institutions or would you like to replicate a Best Practices in your ULB / Institutions then please call us or visit CMAO office.

We would be pleased to document the initiative so that other city managers in Orissa, India and internationally would have a look on it.

Further if you would like to see or learn on specific Best Practices of a city please don't hesitate to contact us. We would be glad to facilitate you in reaching a best practice.

Making City Management a Best Practice

Welcome/Farewell

A number of changes have taken place since our last edition.

Patron

Ms Rajlakshmi, IAS joined as Principal Secretary to Govt. Housing and urban Development Department thus becomes the Patron of CMAO. Mr.A.K.Samantray, IAS, Principal Secretary to Govt. Housing and Urban Development and Patron CMAO transferred to Utkal University as Administrator.

Vice President

Mr Suresh Chandra Mantri, IAS joined as the Municipal Commissioner of Bhubaneswar Municipal Corporation.

Mr Bijay Kumar Mohanty, Joined as the Member Secretary SUDA.

New Members of CMAO

Mr Vishal Dev, IAS District Magistrate and Collector Balasore District become the individual member of CMAO

Note: All members are requested to provide us information to be placed in the Newsletter

Memberships fees Structure of CMAO

Institutions	Corpus Fees	Annual Membership Fee
Municipal Corporation of Bhubaneswar, Cuttack	100,000	50,000
Development Authority of Bhubaneswar & Cuttack	100,000	50,000
Municipalities of Puri, Rourkella, Berhampur, Sambalpur & Paradeep	50,000	25,000
Municipalities Population above 1, 000, 00	30,000	15,000
Municipalities Population between 50,000 and 99,999	20,000	10,000
Municipalities Population below 50,000	15,000	7,500
Notified Area Councils	10,000	5,000
Other Development Authority	50,000	25,000
State Urban Development Agency	10,000	10,000
National Institute of Habitat Management	20,000	10,000
All Regional Improvement Trusts	10,000	5000
All Special Planning Authority's	10,000	10,000
Other Institutions	10,000	10,000
N.G.O's	10,000	5,000
Individuals	0	500
Students	0	100

For membership information contact CMAO coordinator

C O N G R A T U L A T I O N S

CMAO congratulate all elected Mayors, Deputy Mayors, Chairman's, Vice Chairman's, Corporators and Councilors of Urban Local Bodies

CMAO would be please to assist its Members in addressing the problems of cities like Solid Waste Management, Resource Mobilization, Street lighting, Tax collection, Energy Saving, E-Governance, Urban Environment Management, Accounting and people participation in urban governance etc.

For membership information Pleases contact CMAO

Urban Problems – Share with CMAO for a Solution

Building partnership for City to city Cooperation

CMAO Think Tank in Urban Development

Contribute to CMAO News Letter

CMAO Newsletter invites news, views, suggestions, success stories and write-ups for publication in CMAO Newsletter.

Announcement for City Managers

Please send us your city activity and views to CMAO for publication in the Newsletter.

Ask for Information

A special section is arranged in the following edition of the Newsletter to answer questions and queries of the City Managers. So please drop your questions to the address mentioned below.

**The Coordinator,
CMAO Newsletter,
City Managers' Association Orissa,
Orissa Municipal Council Union Building,
C/O National Institute of Habitat Management,
Bhubaneswar Marg, Bhubaneswar – 751014,
Phone/Fax: +91- 0674 – 2431021
E_mail: cmao@indiatimes.com**

Profile

City Managers' Association Orissa

The City Managers' Association Orissa, is one amongst the eight such association located in states of Gujarat, Madhya Pradesh, Utranchal, Karnataka, Andhra Pradesh, Tamilnadu, Maharastra and Rajasthan. City Managers' Association Orissa:

- is a membership based association of urban local bodies of Orissa and institutions / individuals in the field of Urban governance.
- It will provide a common platform to the "City Managers" to interact, exchange information and channel their efforts to achieve common goals.
- It will also acts as a nodal agency to carry out various programs towards strengthening local governance.

The Association aims to strengthen local capacities of urban local bodies in addressing urban development, with the overall objective to improve the urban quality of life and reduce urban poverty.

CMAO Mission

Provide better services to citizens through professional management

In pursuance of this CMAO objectives includes:

Information Exchange & Dissemination

On urban issues, best practices, technologies, cross country management experience through publications (newsletters, manuals and books), workshops, seminars, and audiovisuals media.

Training skill up gradation & Capacity Building for Professional Development

For professional development through workshops, seminars, short training programs and overseas training

Advocacy

By raising the sensitivity of state and central governments to urban issues

Be a Supporter of CMAO Friends of Cities By

- ✓ Pay your / Institutional dues
- ✓ Promote Individual membership within your Institutions
- ✓ Participate fully in CMAO's activities
- ✓ Be a proactive member – organize activities at your institutions
- ✓ Donate generously
- ✓ REMEMBER! CMAO IS YOUR INSTITUTION

CMAO Organization Structure

Patron

Smt Rajalakshmi
Principal Secretary to Govt. H&UD Department

President

Mr Sarbeswar Mohanty
Vice Chairman,
Bhubaneswar Development Authority

Vice president

Mr Bibhu Prasad Mishra
Director Municipal Administration, Orissa

Mr Sanjay Rastogi
Vice Chairman,
Cuttack Development Authority

Mr Bijay K. Mohanty
Member Secretary,
State Urban Development Agency

Mr Gunanaidhi Jena
Chief Executive,
Cuttack Municipal Corporation

Mr Suresh Ch. Mantri
Municipal Commissioner,
Bhubaneswar Municipal Corporation

Secretary

Mr. Piyush Ranjan Rout

Treasurer

Mr Kamal Lochan Mishra
Project Manager,
State Urban Development Agency

CMAO Secretariat

Mr Piyush Ranjan Rout
Coordinator

International Days

2 February World Wetlands Day

22 March World Water Day

7 April World Health Day

**The CMAO wishes all
Members and friends
A VERY HAPPY AND
PROSPEROUS
NEW YEAR!**